# **Electronic Liens and Titles (ELT) Fact Sheet**

Paperless Idaho titles are issued when a lienholder participating in Idaho's ELT program is recording a lien. When an electronic (paperless) title is issued, it is sent via the AAMVANET network to the lienholder's mailbox maintained by their service provider. It generally remains paperless until the lien is paid and the lienholder sends an electronic transaction back to ITD requesting issuance of a paper title. ITD prints the title the same evening as the request and mails it the next day to the address specified by the lienholder.

For a list of financial institutions currently participating in Idaho's ELT program, click Idaho ELT Participants.

# ELT Benefits for Lienholders and Owners

The ELT program benefits lienholders in that it saves them time and money through:

Reduced handling/mailing costs. Paper titles must be received in the mail, opened, viewed, routed, filed, and stored. When a lien has been satisfied, the title must be located, retrieved, signed off by an authorized party, photocopied/scanned, and then mailed to the owner or party that sent payoff. A photocopy has to be verified to be a true copy of the original and then mailed to ITD for notification as required by Section 49-511, Idaho Code.

When participating in Idaho's ELT program, the lienholder receives an electronic transmission and maintains the record on a database. When the loan has been satisfied, the lienholder sends an electronic transmission to ITD who prints a paper title and mails it to the owner or to another party specified by the lienholder. The transmission not only accomplishes the title transaction, but also satisfies the lien clearance notification to ITD.

- Faster confirmation of lien recordation. Electronic transmissions are received overnight.
- Reduced storage space needed for titles. There are no paper titles to store.

No "lost" titles requiring the application for duplicate title and \$14.00 fee. There are no paper titles to lose, so there will be no need to complete applications and pay for duplicate titles.



YOUR *Mobility* 

. . . . . . . . . . . . . . . .

Some title transactions are no-charge. When an electronic lienholder has a lien on a vehicle, and the owner refinances with another electronic lienholder, the lien change transaction occurs totally electronically, and there is no \$14.00 title fee charged.

Owners also benefit by getting a clear title after payoff without filing a title application and \$14.00. When the loan for a vehicle with a paper title has been satisfied, and the lienholder has signed off the title to release the lien and has provided the title to the owner, some owners like to take the paper title they receive and resubmit it to ITD so they can receive a new, clear title. With ELT, they receive a new clear title with no additional action or charge. YOUR Economic Opportunity

# **ELT Transaction Types**

ITD may send six types of transactions to the lienholder:

- 1. A new e-title recording the lien.
- 2. Corrections to an e-title that the lienholder already has.
- 3. An owner name change to an existing e-title.
- 4. An error statement about a transaction that came from a lienholder.
- 5. A confirmation that a transaction has been received from the lienholder.
- 6. A confirmation that a paper title has been converted to an e-title.

The lienholder may send five types of transactions to ITD:

- 1. A transaction to remove the lien and mail the clear paper title to the owner or another party specified.
- 2. A request to turn an e-title into a paper title.
- 3. A notice to release the lien and record a new lien either for the same lienholder or a new one.
- 4. A request to check on possible data errors on an e-title.
- 5. A request to convert a paper title to an e-title.

# **Paperless Title Affidavits**

In Idaho, a Paperless Title Affidavit is a form produced by the paperless lienholder on their letterhead. It may serve one of two purposes:

1. Act as confirmation for the owner that the title is paperless, the lien has been satisfied, and a paper title has been requested. Upon receipt of payoff, since there is no paper title to provide the owner, the lienholder may provide this affidavit instead.

2. Serve as an authorization for a name change to an existing paperless title. If, while the title is paperless, the owner wishes to add another owner to the title, remove an owner from the title, or change the name on the title (e.g., due to marriage, divorce, etc.), the owner and lienholder may sign and submit the affidavit to request the change to ITD or a county assessor's motor vehicle office, together with the \$14.00 title fee.

Paperless title affidavit templates are available to participating lienholders upon request.



# How to Participate in Idaho's ELT Program

YOUR *Safety* 

YOUR Mobility

YOUR Economic Opportunity

To participate in Idaho's ELT program, a lienholder who has obtained an ELT service provider simply needs to provide identifying information to incorporate in a standard ELT agreement. Once this information has been received, ITD will customize a pair of identical agreements, and will sign them and mail them to the lienholder. Upon receipt, the lienholder will sign both copies, return one to ITD, and keep the other for their records.

The information needed for the ELT agreement includes:

- Complete business name
- Physical address
- Contact person's name, job title, mailing address and email
- Lienholder address to be shown on e-titles
- Desired start date
- Name of service provider
- EIN (Employer Identification Number/Federal Taxpayer I.D.)

Authorized ELT service providers for Idaho include:

### Secure Title Administration, Inc

2975 Breckinridge Blvd Suite 200 Duluth, Georgia, 30096 (866) 742-1466 Email: <u>securetitleinfo@secureTA.com</u>

#### Dealertrack Collateral Management Services, Inc. (CMS)

9750 Goethe Road Sacramento, CA 95827 1.877.488.0517 Email: <u>CMS.Sales@dealertrack.com</u>

#### **Decision Dynamics, Inc.** 1324 North Lake Drive

Lexington, SC 29072 (844) 836-1621 Email: <u>customersetup@etitlelien.com</u>



#### PDP Group, Inc. 10909 McCormick Road Hunt Valley, MD 21031 Phone: (800) 666-3008 Fax: (410) 584-0404 Email: contact@simplyelt.com

VINtek, Inc. a Dealertrack Collateral Management Services, Inc. company 9750 Goethe Road Sacramento, CA 95827 1.877.488.0517 Email: <u>CMS.Sales@dealertrack.com</u>

# **Dealer Support Services**

3600 Flaherty Rd. Vine Grove, KY 40175 863.937.9739 Email:<u>support@dssal.com</u>

# TO SIGN UP FOR SERVICE

Contact the ITD Division of Motor Vehicles (DMV) **Administration unit** by sending an email to **dmv.admin@itd.idaho.gov** or mailing your request to

Idaho Transportation Department DMV Administration, Attn: ELT PO Box 7129 Boise, ID 83707-1129



# FOR ALL OTHER ISSUES, INCLUDING:

- Correcting any error made by ITD
- Manually releasing an ELT
- Minor VIN corrections
- Spelling corrections on owner names
- Lienholder name changes
- ELT lienholder cancellations
- ELT lienholder corrections
- Converting paper titles to ELT
- Service provider changes
- Some corrections that generate a paper title
- Most dealer caused errors (with the proper documentation)

Contact Division of Motor Vehicles (DMV) Operations, **Titles unit** by calling 208-334-8663; ask to speak to an ELT Subject Matter Expert (SME) sending an e-mail to **dmv.admin@itd.idaho.gov**, or mailing your request to

Idaho Transportation Department DMV Vehicle Services, Attn: ELT PO Box 7129 Boise, ID 83707-1129

